

SUPPORTIVE SERVICES

The Bureau of Small Business Enterprises administers the federal Disadvantaged Business Enterprise program. The goal of IDOT's Supportive Services program is to provide assistance that fosters opportunities for DBE firms to participate in IDOT's transportation-related contracts.

DBE firms interested in receiving supportive services assistance **MUST** complete an intake interview with IDOT staff. IDOT contracts with consultants throughout the state to provide its DBE firms with management and technical supportive services assistance. This assistance is provided at no cost to IDOT's DBE firms (management and technical) or to firms certified in the IL-UCP that are bidding on IDOT contracts. See back of page for contact information. IDOT also provides free assistance to firms that are seeking IDOT DBE certification.

- **Management Assistance:** Business Plans, Quick Books, Certified Payroll and Accounting System Assistance, Bonding and Financing, and Credit Restoration.
- **Technical Assistance:** Estimating and Bidding Assistance, IDOT Project Site Inspections, Prequalification Assistance, Equipment/Resource Assistance and IDOT Project and Labor Schedules.
- **Reimbursement Program:** SBE implemented a robust reimbursement program for IDOT-certified DBEs, offsetting many costs of doing business with IDOT.
- **Resource Centers:** IDOT provides nine Resource Centers, one in each IDOT District, to DBE firms and small businesses that provide computer access, internet, printing and scanning capabilities at no charge.
- **District Workshops:** Presentations are held in each district that are free and open to the public, presented by experts in the field on a variety of transportation, business management and heavy-highway related topics.
- **Regional Networking Events:** SBE hosts regional networking events in each of IDOT's five regions to create opportunities for prime and subcontractors to build relationships and exchange information.
- **Online Webinars:** SBE hosts online webinars throughout the year to provide information on Supportive Services programs, upcoming opportunities and initiatives for DBE firms throughout the state.
- **Annual Statewide Conference:** IDOT hosts the annual Today's Challenge, Tomorrow's Reward statewide conference in the spring. This two-day event is packed with informational sessions, an exhibitor fair, networking opportunities, awards banquet and a host of highlights that bring over 350 participants from across the state.



State of Illinois
Illinois Department of Transportation



Illinois Department
of Transportation

Office of Business & Workforce Diversity
Bureau of Small Business Enterprises
2300 S. Dirksen Parkway, Room 319, Springfield, IL 62764

If you have any questions or concerns regarding the supportive services assistance that IDOT offers, please contact the Bureau of Small Business Enterprises at 217-782-5490.

IDOT SUPPORTIVE SERVICES CONSULTANTS

INTAKE INTERVIEWS

To schedule your intake interview, contact:

Bureau of Small Business Enterprises (217) 782-5490 or email DOT.SupportiveServices@illinois.gov

CERTIFICATION ASSISTANCE

DISTRICTS 1-3

Certification Supportive Services for Districts 1-3

Ralph G. Moore & Associates

Theo Joyner

theojoyner@rgma.com

(708) 825-3795

DISTRICTS 4-6

Certification Supportive Services for Districts 4-6

Synergetic Solutions Inc.

dba Your Corner Office Springfield IL

Melissa Hamilton

mhamilton@syolutionsinc.com

(217) 679-4653

DISTRICTS 7-9

Certification Supportive Services for Districts 7-9

Valeria Senor

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Small Business Enterprises

Valeria.Senor@illinois.gov

217-524-6605

